



FORKLIFTS | MICHIGAN

Date: May 20, 2020
Subject: COVID-19
To: All Business Partners and Employees

Forklifts of Michigan continues to support essential business. We are working to respond appropriately and professionally to growing demand for parts, service, rental, and equipment needs. The safety of our Employees is a high priority for us, and we are taking precautions with gloves, masks, and sanitizing spray for equipment prior to work being performed.

Please help us by communicating any updated check-in procedures for your facility as well as any risks we should be aware of as we dispatch our technicians to support you.

We continue to prioritize the following:

1. We will continue to monitor and adhere to the guidance and best-practices recommended by the Centers for Disease Control and Prevention as well as state and local health officials.
2. We will do everything we can to ensure the health of our Employees and our Customers.
3. We will continue to provide exceptional Customer Service - despite the complications and challenges that are in front of us.

As always you can reach us:

616-455-2376 available 24/7 with after-hours emergency available

Email service@forkliftsmi.com

Click: <https://www.forkliftsmi.com/request/service/>

We appreciate all our Business Partners. Thank you for partnering with us during this season.

Sincerely,

Mike Huisman

Vice President, Forklifts of Michigan